

# COMMUNITY HEALTH CENTERS MOVING TOWARDS EXCELLENCE

THE 16<sup>TH</sup> BEST PRACTICES FORUM  
SEATTLE, WA | July 15 - 18, 2009

## AGENDA

Forum Hosts:



Yakima Valley  
Farm Workers Clinic



Columbia Basin  
Health Association

### WEDNESDAY, JULY 15

3:00 PM	Check In	Fairmont Olympic Seattle
4:30 PM – 6:00 PM	Partner Meeting: 501c3 Formation	Belvedere Room
6:00 PM – 8:00 PM	Welcome Reception	Garden Room

### THURSDAY, JULY 16

7:00 AM – 8:00 AM	Continental Breakfast	Meterpole Room
8:00 AM – 8:30 AM	Welcome Remarks, Introductions & Overview	<i>Carlos Olivares, Executive Director</i> Yakima Valley Farm Workers Clinic <i>Greg Brandenburg, CEO</i> Columbia Basin Health Association
8:30 AM – 10:00 AM <b>SESSION ONE</b>	“Vision for the Future of Technology in Health”	<i>Sailesh Chutani, Ph.D.</i> Microsoft Senior Director of Product Planning
10:00 AM – 10:30 AM	Break Refreshments Provided	<i>Welcome to Seattle! (Guests are invited to join us)</i> <i>Tiffini Connell, Event Facilitator</i>
10:30 AM – 12:00 PM <b>SESSION TWO</b>	“The Next Healthcare”	<i>Joe Flower</i> Healthcare Futurist
12:00 PM – 1:00 PM	Buffet Lunch	Meterpole Room
1:00 PM – 2:30 PM <b>SESSION THREE</b>	Advances in Pharmacy: Workflow, Telepharmacy & Robotics	Workflow Redesign: <i>Greg Brandenburg, CEO</i> Columbia Basin Health Association Telepharmacy: <i>Tony Felix, Director of Pharmacy</i> El Rio Robotics: <i>Michael Coughlin, ScriptPro</i>
2:30 PM – 2:45 PM	Break Refreshments Provided	
2:45 PM – 4:30 PM <b>SESSION FOUR</b>	Digital Radiology	<i>Manny Lopes, Deputy CEO</i> East Boston Neighborhood Health Center
	END OF MEETING <i>5 – 10 Minutes</i>	Update: Upcoming Event Details & Housekeeping <i>Tiffini Connell, Event Facilitator</i>
End of Mtg. – 7:00 PM	Free Time	
7:00 PM – 7:10 PM	Board transportation for dinner event	Meet in the Lobby. Board transportation on Seneca Street.
7:30 PM	Dinner “A Tradition of Excellence”	Canlis Restaurant <i>2576 Aurora Avenue North, Seattle</i>

## FRIDAY, JULY 17

8:00 AM – 9:00 AM	Continental Breakfast	Meterpole Room
9:00 AM – 10:30 AM SESSION FIVE	Telemedicine	<i>Herrmann Spetzler, CEO</i> Open Door
10:30 AM – 10:45 AM	Break Refreshments Provided	
10:45 AM – 12:00 PM SESSION SIX	Telecom, Networking & Infrastructure Design and Implementation	<i>ComGroup, Inc.</i> <i>Gordon Darby, Managing Principal, J.R. Simmons,</i> <i>Principal, and Trina Coopriker, Director</i>
12:00 PM – 1:00 PM	Buffet Lunch	Meterpole Room
1:00 PM – 2:30 PM SESSION SEVEN	Purchasing Technology & Systems	<i>Peter Toop, CFO and Greg Conover, Director of</i> <i>Procurement &amp; Materials</i> Yakima Valley Farm Workers Clinic
2:30 PM – 2:45 PM	Break Refreshments Provided	
2:45 PM – 4:30 PM SESSION EIGHT	Medical Home	<i>Rich Bettini, CEO</i> Waianae Coast Comprehensive Health Center
	END OF MEETING <i>5 – 10 Minutes</i>	Update: Upcoming Event Details & Housekeeping <i>Tiffini Connell, Event Facilitator</i>
End of Mtg. – 7:30 PM	Free Time	
7:30 PM	Dinner “Excellence in Innovation”	Tom Douglas’ Palace Ballroom <i>2100 5<sup>th</sup> Avenue, Seattle</i>

## SATURDAY, JULY 18

8:00 AM – 9:15 AM	CEO Roundtable Breakfast	Kensington Room
9:15 AM – 9:30 AM	Forum Begins for Final Day	Meterpole Room
9:30 AM – 11:00 AM SESSION NINE	Accountability and Producing Measureable Results	<i>Phil L. Lee, President</i> Results Leadership Group
11:00 AM – 11:15 AM	Break Refreshments Provided	
11:15 AM – 11:30 AM	Forum Wrap Up	Feedback and Brainstorm for 17 <sup>th</sup> Best Practices Forum
11:30 AM – 11:45 AM	Closing Remarks Forum is Concluded	<i>Greg Brandenburg, CEO</i> Columbia Basin Health Association <i>Carlos Olivares, Executive Director</i> Yakima Valley Farm Workers Clinic
12:00 PM	Participant Checkout	All guests registered at The Fairmont Olympic must checkout by Noon.

Thank you,

Carlos Olivares, CEO  
Yakima Valley Farm Workers Clinic

Greg Brandenburg, CEO  
Columbia Basin Health Association